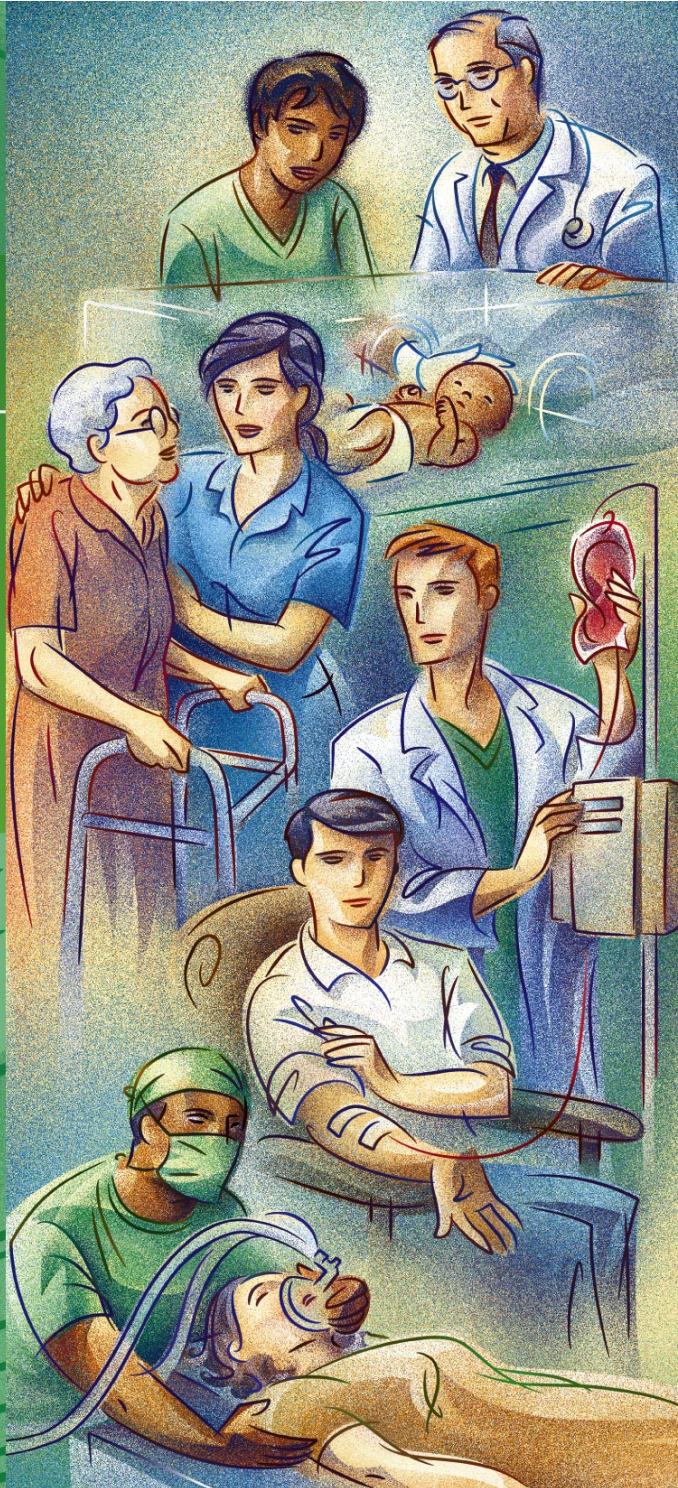




AHRQ QUALITY INDICATORS

Guide to Patient Safety Indicators



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performance. Among patients admitted for cholecystectomy and transurethral prostatectomy, failure to rescue was independent of severity of illness at admission, but was significantly associated with the presence of surgical house staff and a lower percentage of board-certified anesthesiologists.⁵³ The adverse occurrence rate was independent of this hospital characteristic. In a larger sample of patients who underwent general surgical procedures, lower failure-to-rescue rates were found at hospitals with high ratios of registered nurses to beds.⁵⁴ Failure rates were strongly associated with risk-adjusted mortality rates,⁵⁵ as expected, but not with complication rates.⁵⁵

More recently, Needleman and Buerhaus confirmed that higher registered nurse staffing (RN hours/adjusted patient day) and better nursing skill mix (RN hours/licensed nurse hours) were consistently associated with lower failure-to-rescue rates, even using administrative data to define complications.⁵⁶

Empirical Analysis

The project team conducted extensive empirical analyses on the PSIs. Failure to Rescue generally performs well on several different dimensions, including reliability, bias, relatedness of indicators, and persistence over time.

Reliability. The signal ratio—measured by the proportion of the total variation across hospitals that is truly related to systematic differences (signal) in hospital performance rather than random variation (noise)—is moderately high, relative to other indicators, at 66.6%, suggesting that observed differences in risk-adjusted rates may reflect true differences across hospitals.

The signal standard deviation for this indicator is also high, relative to other indicators, at 0.04617, indicating that the systematic differences (signal) among hospitals is high and more likely associated with hospital characteristics. The signal share is lower than many indicators, at 0.01450. The signal share is a measure of the share of total variation (hospital and patient) accounted for by hospitals. The lower the share, the less important the hospital in accounting for the rate and the more important other potential factors (e.g., patient characteristics).

Minimum bias. The project team assessed the effect of age, gender, DRG, and comorbidity risk adjustment on the relative ranking of hospitals compared to no risk adjustment. They measured (1) the impact of adjustment on the assessment of relative hospital performance, (2) the relative importance of the adjustment, (3) the impact on hospitals with the highest and lowest rates, and (4) the impact throughout the distribution. The detected bias for Failure to Rescue is high, indicating that the measures are biased based on the characteristics observed. (It is possible that characteristics that are not observed using administrative data may be related to the patient's risk of experiencing an adverse event.) Risk adjustment is important for this indicator.

Source

This indicator was originally proposed by Silber et al. as a more powerful tool than the risk-adjusted mortality rate to detect true differences in patient outcomes across hospitals.⁵⁷ The underlying premise was that better hospitals are distinguished not by having fewer adverse occurrences but by more successfully averting death among (i.e., rescuing) patients who experience such complications. More recently, Needleman and Buerhaus adapted Failure to Rescue to administrative data sets, hypothesizing that this outcome might be sensitive to nurse staffing.⁵⁸

⁵³ Silber JH, Williams SV, Krakauer H, Schwartz JS. Hospital and patient characteristics associated with death after surgery. A study of adverse occurrence and failure to rescue. *Med Care* 1992;30(7):615-29.

⁵⁴ Silber J, Rosenbaum P, Ross R. Comparing the contributions of groups of predictors: Which outcomes vary with hospital rather than patient characteristics? *J Am Stat Assoc* 1995;90:7-18.

⁵⁵ Silber JH, Rosenbaum PR, Williams SV, Ross RN, Schwartz JS. The relationship between choice of outcome measure and hospital rank in general surgical procedures: Implications for quality assessment. *Int J Qual Health Care* 1997;9(3):193-200.

⁵⁶ Needleman J, Buerhaus PI, Mattke S, Stewart M, Zelevinsky K. Nurse Staffing and Patient Outcomes in Hospitals. Boston MA: Health Resources and Services Administration; 2001 February 28. Report No.:230-99-0021.

⁵⁷ Silber et al. 1992.

⁵⁸ Needleman et al. 2001.

Type of Indicator	Area level
Risk Adjustment	No risk adjustment

Summary

This indicator is intended to capture cases of hemorrhage or hematoma following a surgical procedure. This indicator limits hemorrhage and hematoma codes to secondary procedure and diagnosis codes, respectively, to isolate those hemorrhages that can truly be linked to a surgical procedure.

Panel Review

Panelists noted that some patients may be at higher risk for developing a postoperative hemorrhage or hematoma. Specifically, they were concerned about patients with coagulopathies and those on anticoagulants. They suggested that where possible, this indicator be stratified for patients with underlying clotting differences. They also noted that patients admitted for trauma may be at a higher risk for developing postoperative hemorrhage or may have a hemorrhage diagnosed that occurred during the trauma. They also suggested that this indicator be stratified for trauma and non-trauma patients.

Literature Review

Coding validity. The original CSP definition had a relatively high confirmation rate among major surgical cases (83% by coders' review, 57% by physicians' review, 52% by nurse-abstracted clinical documentation, and 76% if nurses also accepted physicians' notes as adequate documentation).^{73 74 75} Hartz and Kuhn estimated the validity of hemorrhage codes using a gold standard based on transfusion "requirement."⁷⁶ They identified only 26% of episodes of bleeding (defined as requiring return

to surgery or transfusion of at least six units of blood products) by applying this indicator (9981) to Medicare patients who underwent coronary artery bypass surgery; the predictive value was 75%.

Construct Validity. Explicit process of care failures in the CSP validation study were relatively frequent among major surgical cases with CSP 24, but not among medical cases (66% and 13%, respectively), after excluding patients who had hemorrhage or hematoma at admission.⁷⁷ Cases flagged on this indicator and unflagged controls did not differ significantly on a composite of 17 generic process criteria. Similarly, cases flagged on this indicator and unflagged controls did not differ significantly on a composite of four specific process criteria for major surgical cases and two specific process criteria for medical cases in the earlier study of elderly Medicare beneficiaries.⁷⁸

Empirical Analysis

The project team conducted extensive empirical analyses on the PSIs. Postoperative Hemorrhage or Hematoma generally performs well on several different dimensions, including reliability, bias, relatedness of indicators, and persistence over time.

Reliability. The signal ratio—measured by the proportion of the total variation across hospitals that is truly related to systematic differences (signal) in hospital performance rather than random variation (noise)—is lower than most indicators, at 8.6%, suggesting that observed differences in risk-adjusted rates may not reflect true differences across hospitals. The signal standard deviation for this indicator is lower than most indicators, at 0.00039, indicating that the systematic differences (signal) among hospitals is low and less likely associated with hospital characteristics. The signal share is lower than many indicators, at 0.00006. The signal share is a measure of the share of total variation (hospital and patient) accounted for by hospitals.

⁷³ Lawthers A, McCarthy E, Davis R, Peterson L, Palmer R, Iezzoni L. Identification of in-hospital complications from claims data: Is it valid? *Med Care* 2000;38(8):785-795.

⁷⁴ McCarthy EP, Iezzoni LI, Davis RB, Palmer RH, Cahalane M, Hamel MB, et al. Does clinical evidence support ICD-9-CM diagnosis coding of complications? *Med Care* 2000;38(8):868-876.

⁷⁵ Weingart SN, Iezzoni LI, Davis RB, Palmer RH, Cahalane M, Hamel MB, et al. Use of administrative data to find substandard care: Validation of the Complications Screening Program. *Med Care* 2000;38(8):796-806.

⁷⁶ Hartz AJ, Kuhn EM. Comparing hospitals that perform coronary artery bypass surgery: The effect of outcome measures and data sources. *Am J Public Health* 1994;84(10):1609-14.

⁷⁷ Iezzoni LI, Davis RB, Palmer RH, Cahalane M, Hamel MB, Mukamal K, et al. Does the complications Screening Program flag case with process of care problems? Using explicit criteria to judge processes. *Int J Qual Health Care* 1999;11(2):107-18.

⁷⁸ Iezzoni L, Lawthers A, Petersen L, McCarthy E, Palmer R, Cahalane M, et al. Project to validate the Complications Screening Program: Health Care Financing Administration; 1998 March 31. Report No: HCFA Contract 500-94-0055.

Literature Review

Coding validity. No evidence on validity is available from CSP studies. Geraci et al.⁸¹ confirmed only 5 of 15 episodes of acute renal failure and 12 of 34 episodes of hypoglycemia reported on discharge abstracts of VA patients hospitalized for CHF, COPD, or diabetes. Romano reported no false positives in episodes of acute renal failure or hypoglycemia using discharge abstracts of disectomy patients.⁸² ICD-9-CM diagnoses (585 or 7885) had a sensitivity of 8% and a predictive value of 4% in comparison with the VA's National Surgical Quality Improvement Program database, which defines renal failure as requiring dialysis within 30 days after surgery.⁸³

Construct Validity. After adjusting for patient demographic, geographic, and hospital characteristics, Hannan et al. reported that cases with a secondary diagnosis of fluid and electrolyte disorders were no more likely to have received care that departed from professionally recognized standards than cases without that code (2.2% versus 1.7%, OR=1.13).⁸⁴ However, these ICD-9-CM codes were omitted from the accepted AHRQ PSIs.

Empirical Evidence

The project team conducted extensive empirical analyses on the PSIs. Postoperative Physiologic and Metabolic Derangement generally performs well on several different dimensions, including reliability, bias, relatedness of indicators, and persistence over time.

Reliability. The signal ratio—measured by the proportion of the total variation across hospitals that is truly related to systematic differences (signal) in hospital performance rather than

random variation (noise)—is lower than many indicators, at 20.9%, suggesting that observed differences in risk-adjusted rates may not reflect true differences across hospitals.

The signal standard deviation for this indicator is lower than many indicators, at 0.00054, indicating that the systematic differences (signal) among hospitals is low and less likely associated with hospital characteristics. The signal share is lower than many indicators, at 0.00033. The signal share is a measure of the share of total variation (hospital and patient) accounted for by hospitals. The lower the share, the less important the hospital in accounting for the rate and the more important other potential factors (e.g., patient characteristics).

Minimum bias. The project team assessed the effect of age, gender, DRG, and comorbidity risk adjustment on the relative ranking of hospitals compared to no risk adjustment. They measured (1) the impact of adjustment on the assessment of relative hospital performance, (2) the relative importance of the adjustment, (3) the impact on hospitals with the highest and lowest rates, and (4) the impact throughout the distribution. The detected bias for Postoperative Physiologic and Metabolic Derangement is moderate, indicating that the measures may or may not be substantially biased based on the characteristics observed. (It is possible that characteristics that are not observed using administrative data may or may not be related to the patient's risk of experiencing an adverse event.)

Source

This indicator was originally proposed by Iezzoni et al.⁸⁵ as part of the CSP (CSP 20, "postoperative physiologic and metabolic derangements"). The University HealthSystem Consortium adopted the CSP indicator for major surgery patients (#2945).

⁸¹ Geraci JM, Ashton CM, Kuykendall DH, Johnson ML, Wu L. International Classification of Diseases, 9th Revision, Clinical Modification codes in discharge abstracts are poor measures of complication occurrence in medical inpatients. *Med Care* 1997;35(6):589-602.

⁸² Romano P. Can administrative data be used to ascertain clinically significant postoperative complications. *American Journal of Medical Quality* Press.

⁸³ Best W, Khuri S, Phelan M, Hur K, Henderson W, Demakis J, et al. Identifying patient preoperative risk factors and postoperative adverse events in administrative databases: Results from the Department of Veterans Affairs National Surgical Quality Improvement Program. *J Am Coll Surg* 2002;194(3):257-266.

⁸⁴ Hannan EL, Bernard HR, O'Donnell JF, Kilburn H, Jr. A methodology for targeting hospital cases for quality of care record reviews. *Am J Public Health* 1989;79(4):430-6.

⁸⁵ Iezzoni LI, Daley J, Heeren T, Foley SM, Fisher ES, Duncan C, et al. Identifying complications of care using administrative data. *Med Care* 1994;32(7):700-15.

occurrence of sepsis among both major surgical or medical patients.¹⁰⁸

Empirical Analysis

The project team conducted extensive empirical analyses on the PSIs. Postoperative Sepsis generally performs well on several different dimensions, including reliability, bias, relatedness of indicators, and persistence over time.

Reliability. The signal ratio—measured by the proportion of the total variation across hospitals that is truly related to systematic differences (signal) in hospital performance rather than random variation (noise)—is lower than many indicators, at 53.9%, suggesting that observed differences in risk-adjusted rates may not reflect true differences across hospitals.

The signal standard deviation for this indicator is lower than many indicators, at 0.00869, indicating that the systematic differences (signal) among hospitals is low and less likely associated with hospital characteristics. The signal share is lower than many indicators, at 0.00790. The signal share is a measure of the share of total variation (hospital and patient) accounted for by hospitals. The lower the share, the less important the hospital in accounting for the rate and the more important other potential factors (e.g., patient characteristics).

Minimum bias. The project team assessed the effect of age, gender, DRG, and comorbidity risk adjustment on the relative ranking of hospitals compared to no risk adjustment. They measured (1) the impact of adjustment on the assessment of relative hospital performance, (2) the relative importance of the adjustment, (3) the impact on hospitals with the highest and lowest rates, and (4) the impact throughout the distribution. The detected bias for Postoperative Sepsis is high, indicating that the measures likely are biased based on the characteristics observed. (It is possible that characteristics that are not observed using administrative data may be related to the patient's risk of experiencing an adverse event.) Risk adjustment is important for this indicator.

Source

¹⁰⁸ Needleman J, Buerhaus PI, Mattke S, Stewart M, Zelevinsky K. Nurse Staffing and Patient Outcomes in Hospitals. Boston, MA: Health Resources Services Administration; 2001 February 28. Report No.:230-99-0021.

This indicator was originally proposed by Iezzoni et al. as part of the Complications Screening Program (CSP 7, "septicemia").¹⁰⁹ Needleman and Buerhaus identified sepsis as an "Outcome Potentially Sensitive to Nursing" using the same CSP definition.¹¹⁰

¹⁰⁹ Iezzoni LI, Daley J, Heeren T, Foley SM, Fisher ES, Duncan C, et al. Identifying complications of care using administrative data. *Med Care* 1994;32(7):700-15.

¹¹⁰ Needleman et al., 2001.

